

YOUR RAIL OPERATIONS SPECIALISTS.

RailTerm offers safe, reliable and cost-efficient train dispatching services using state-of-the-art technology and expert technical oversight.

STATE-OF-THE-ART TECHNOLOGY

RailTerm offers both Centralized Traffic Control (CTC) and dark territory solutions. We have developed a highly customizable computer control and monitoring system that combines CTC and dark territory to integrate all rail operations. Using our own diverse suite of software products, our dispatch operations centers, located in Rutland (Vermont) and Montreal (Quebec), service a multitude of railways both in Canada and the United States.

RAILTERM PROVIDES:

- Train dispatching services to freight railways, intercity passenger and commuter operators in Canada and the USA.
- Customizable dispatching solutions to fit any client's business requirements and specific operating rules.





THE RAILTERM SERVICE ADVANTAGE

SAFETY

Highly trained and knowledgeable train dispatchers combined with quality software applications and tools ensure the safety of railroad personnel and equipment.

INDEPENDENCE

Our clients are assured of confidentiality. RailTerm is the only third-party dispatcher in the marketplace and is not affiliated with any class 1 or short-line railroad.

RECORDED COMMUNICATIONS

At RailTerm, all conversations are recorded. This allows us to meet regulatory requirements and perform regular efficiency testing for our client's and our own benefit.

EXCEED INDUSTRY STANDARDS

Our goal is to provide services beyond rail industry and regulatory requirements.

SATELLITE COMMUNICATION

RailTerm provides train dispatching services in remote locations.

INDUSTRY REPUTATION

Our dedicated staff is our greatest asset. We attract the best in the field to ensure safe and efficient services.

EMERGENCY BACKUP

All offices are equipped with Uninterrupted Power Supply (UPS) linked to power generators allowing for seamless operations during power failures.

BUSINESS RESUMPTION PLAN

In the event of an emergency evacuation, RailTerm uses a remote emergency facility and activates a comprehensive Business Resumption Plan (BRP) to ensure minimal interruption to our train dispatching operations.

ENVIRONMENTAL MONITORING

RailTerm provides weather data, flood watch and seismic activity monitoring.

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